

## **Delivering Same Sex Accommodation**

### Delivery Plan

- Sheffield PCT Provider Services provides intermediate care both in the patients' own homes and in an inpatient unit.
- The Beech Hill Rehabilitation Unit is a 30 bedded facility provided in two wards. Each ward has 15 single rooms with en suite facilities.
- The unit complies with the standards required to deliver same sex accommodation. See attached statement.
- The unit will continue to provide accommodation to this standard. (See attached delivery plan.)
- The unit will, through its patient satisfaction questionnaire (which is offered to all patients and carers), monitor patient experience of single sex accommodation. (See attached delivery plan.)
- Staff engagement in the delivery of same sex accommodation will be achieved through the leadership of both the ward senior nurses and the Modern Matron. Staff business meetings are held regularly and all staff have appraisals and supervision. The Trust also has a Dignity and Respect Steering Group with staff and patient representation. (See attached delivery plan.)
- Sheffield PCT - Provider Services will continue, through the consultation process, to advise on the delivery of same sex accommodation in future developments of community in patient services.

**Delivering Same Sex Accommodation (DSSA) Delivery Plan  
Intermediate Care Services 2010-2011**

	<b>OBJECTIVE</b>	<b>ACTION</b>	<b>LEAD</b>	<b>RAG</b>
1	To ensure patient involvement and patient views are obtained on the current facilities.	<ul style="list-style-type: none"> <li>➤ Implement patient survey questionnaire one week into admission to unit and on leaving unit and on leaving unit.</li> <li>➤ Evaluate use of questionnaire in gaining relevant information and action as appropriate.</li> <li>➤ Establish service user group – utilising forum for consultation and feedback.</li> <li>➤ Where new developments for future service design delivery utilise all processes to ensure ongoing best practice</li> </ul>	<p>Modern Matron</p> <p>Service Manager</p>	Green
2	To ensure staff involvement in obtaining staff views for ongoing development of the unit.	<ul style="list-style-type: none"> <li>➤ Discuss as part of reflective practice/supervision – how can we improve practice implementation of policy/procedure/standards?</li> <li>➤ Team/Unit meetings</li> <li>➤ Unit suggestion boxes</li> </ul>	Modern Matron	Green

	<b>OBJECTIVE</b>	<b>ACTION</b>	<b>LEAD</b>	<b>RAG</b>
3	To ensure DSSA delivery plan is fully implemented with successful application in practice.	<ul style="list-style-type: none"> <li>➤ To ensure DSSA delivery plan – progress on units. Governance agenda as part of performance monitoring and quality standards.</li> <li>➤ To ensure DSSA delivery plan is integrated into practice via induction and orientation programmes for staff.</li> </ul>	<p>Modern Matron</p> <p>Modern Matron</p>	Green
4	To ensure DSSA is an integral part of performance monitoring/data collection.	<ul style="list-style-type: none"> <li>➤ Ensure accurate data collection is obtained for all relevant reporting processes eg ERIC returns DoH (KH03), PEAT – Patient Environment Assessment Team. DSSA – Compliance Delivery Plan.</li> </ul>	Modern Matron Service Manager	Green
5	To effectively manage any breaches of the DSSA Action Plan.	<ul style="list-style-type: none"> <li>➤ To monitor progress through audit, implementation of standards, patient feedback, Governance meetings.</li> <li>➤ To address issues swiftly through effectively challenging areas of poor practice, non compliance to</li> </ul>	Modern Matron	Green

	<b>OBJECTIVE</b>	<b>ACTION</b>	<b>LEAD</b>	<b>RAG</b>
5 cont'd		<p>plan, non adherence to policy and procedure.</p> <ul style="list-style-type: none"> <li>➤ To implement training or competency framework to address any issues raised.</li> <li>➤ Complete incident reporting as procedure if appropriate.</li> </ul>	Modern Matron	Green
6	To effectively manage cultural issues within the unit – meeting the needs of diverse patient groups.	<ul style="list-style-type: none"> <li>➤ To fully implement EIA's, policy and procedure.</li> <li>➤ To ensure effective communication – working with interpreters as necessary.</li> <li>➤ Ensure all staff are trained as appropriate to address patients needs in relation to cultural issues.</li> </ul>	Modern Matron	Green