



	staff views for ongoing development of the unit.	<p>reflective practice / supervision – how can we improve practice implementation of policy / procedure / standards&gt;</p> <ul style="list-style-type: none"> <li>➤ Team / Unit Meetings</li> <li>➤ Unit suggestion boxes</li> </ul>	Cath Mason, SM		
3	To ensure EMSA action plan is fully implemented with successful application in practice.	<ul style="list-style-type: none"> <li>➤ To ensure EMSA action plan – progress on units. Governance agenda as part of performance monitoring and quality standards.</li> <li>➤ To ensure EMSA action plan is integrated into practice via induction and orientation programmes for staff.</li> </ul>	<p>Kim Tyler, MM</p> <p>Kim Tyler, MM Ward Sisters</p>	Ongoing	Amber
4	To ensure EMSA is an integral part of performance monitoring / data collection.	<ul style="list-style-type: none"> <li>➤ Ensure accurate data collection is obtained for all relevant reporting processes, e.g. ERIC returns</li> </ul>	<p>Kim Tyler, MM Cath Mason, SM</p>	Annual Reports	Amber

		DoH (KH03), PEAT – Patient Environment Assessment Team, EMSA – Compliance Action Plan			
5	To effectively manage any breaches of the EMSA action plan.	<ul style="list-style-type: none"> <li>➤ To monitor progress through audit, implementation of standards, patient feedback, staff feedback, Governance Meetings.</li> <li>➤ To address issues swiftly through effectively challenging areas of poor practice, non-compliance to plan, non-adherence to policy and procedure.</li> <li>➤ To implement training or competency framework to address any issues raised.</li> <li>➤ Complete incident reporting as procedure if</li> </ul>	<p>Cath Mason, SM</p> <p>Cath Mason, SM Kim Tyler, MM</p>	<p>Audits – 6 monthly</p> <p>Ongoing</p> <p>As required</p>	Amber

		appropriate			
6	To effectively manage cultural issues within the unit – meeting the needs of diverse patient groups	<ul style="list-style-type: none"> <li>➤ To fully implement EIA's, policy and procedure.</li> <li>➤ To ensure effective communication – working with interpreters as necessary.</li> <li>➤ Ensure all staff are trained as appropriate to address patients needs in relation to cultural issues.</li> </ul>	Kim Tyler, MM	Ongoing	Amber