


Giving you a helping hand when you...



...want to
raise a concern
about your
NHS care

...need
information
on NHS primary
care and
community
services

As a patient, relative or carer you may need advice, information or support. This is where the Patient Services Team comes in.

The Patient Services Team will:

- listen to your concerns, suggestions or queries
- help sort out problems quickly wherever possible
- advise you on how to make a complaint
- guide you to the appropriate place for support or further information

The service is confidential and can be contacted Monday to Friday, 9am-5pm on:

Tel: 0114 271 2400

Email: PST@sth.nhs.uk

Patient Services Team

Royal Hallamshire Hospital
Glossop Road
Sheffield S10 2JF

This information can be made available on request in alternative formats including Braille, large print, electronically and other languages. For further details ask a member of staff or email: alternativeformats@sth.nhs.uk

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